

BILLING POLICY AND TERMS AND CONDITIONS

CONSULTATION FEES ARE PAYABLE ON COMPLETION OF THE CONSULTATION .

It remains the responsibility of the patient to settle outstanding amounts that are not covered by the medical aid for consultations, consumables and procedures.

ACCEPTED METHODS OF PAYMENT INCLUDE: Cash, EFT, and Credit/Debit Cards (Cheques Not Accepted)

ALL ACCOUNT QUERIES:

Contact Anneretha @ Flourish (021) 982 0138 OR accounts@flourishsa.com

CONSULTATION FEES:

First Consultation	R1 100 (VAT incl)
Follow-Up Consultation	R900 (VAT incl)
Unscheduled / Emergency appointment (out of hospital only)	R1 700

IN HOSPITAL COST FOR SURGERY PROCEDURES:

For Dr van der Kaag's account only. There will be separate invoices from the hospital, anaesthetist, pathology, radiology, etc.

Fedhealth	Contracted Rates
Netcare Medical Aid	Contracted Rates
Keyhealth	Contracted Rates
Polmed	Contracted Rates
Momentum Health	Contracted Rates
Metropolitan Transmed	Contracted Rates
Remedi (Comprehensive & Classic)	Contracted Rates
Discovery Classic payment arrangement (classic plans)	300% MASA Rates – all other plans
Medihelp	
Nedgroup	
Other Medical Aid	300% MASA Rates
International Rates	300% MASA Rates

- ✓ BMI (Body Mass Index) greater than 35 will be additionally charged for as it increases the risk of the procedure.
- ✓ It is the responsibility of the patient to contact their medical aid to obtain authorization. The necessary codes will be provided.

Consumables during Post Surgery Consultations - Additional Wound Care Items used, will be charged

Compiling and Drafting of Medical Reports	R1 200 / 30 min (VAT incl)
Completion of PMA/Insurance Forms	R525.00 (VAT incl)
Repeat Scripts	R175 (VAT incl)
Motivation Medical Aid	R745 (VAT incl)

TERMS OF SERVICE:

I, the undersigned do hereby:

- ✓ Understand that the practice may charge fees in excess of my medical scheme's rates, dependant on plan, benefits structure and current accepted medical scheme networks as stipulated in the above billing policy. Any procedure codes excluded as an internal rule by your medical aid will be the patient's responsibility for payment.
- ✓ Accept that I am fully responsible for payment of services rendered, and that, should I not pay timeously, additional debt recovery and/or legal costs will be generated for which I will be liable.
- ✓ Understand that diagnostic and procedural information (as well as any related photographs) related to my treatment may be utilised for practice statistical, research and/or teaching purposes. All such information will be dissociated from patient information and informed consent will be obtained by the practice if any of my information is required for clinical trials or research. I have the right to decline the taking of photography or the use of any images by the practice.
- ✓ As patient or parent/legal guardian of the Patient (as applicable), give consent to the practice to send or retrieve my personal information (as defined in the Protection of Personal Information Act No 4 of 2013 ("POPIA"). This includes my personal details, medical information and medical history if needed to enable the Practice to provide the necessary health services. I understand that my consent is voluntary, and that I can withdraw it at any time.
- ✓ Health and privacy legislation requires that we contractually agree to keep your information confidential. In this document we confirm the undertaking. Certain laws may however compel us to disclose your personal and health information, such as laws that govern motor vehicle accidents, injuries and diseases that occur at your work, or claims to medical schemes. If you do not want us to release information to these entities, please let us know before you leave the practice. In those cases, those entities will then not cover the costs of your care, or pay out other claims. You will then have to pay us directly for the services we have rendered. In all other cases we will require your consent before releasing information to family members, your employer, insurance companies, etc.
- ✓ **Kindly note that if your initial consultation or procedure was captured as private/medical aid on our system, we cannot change the claim to injury on duty after this. All amounts due will be the responsibility of the patient/main member of the medical aid. In this instance, the patient will then have to communicate with the Compensation Fund directly.**